



GENERAL TERMS AND CONDITIONS OF SALE

MY HÔTES OLYMPIQUE

International stays – Accommodation & Excursions

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Entity: My Hôtes Olympique

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Contractual document – To be completed and approved before official distribution.

ARTICLE 1 – PURPOSE

These General Terms and Conditions of Sale define the conditions under which My Hôtes Olympique offers and organises stays including accommodation and excursions for French and international guests, particularly from Belgium and the United Kingdom.

They define the rights and obligations of My Hôtes Olympique, partner organisations, sports federations and stay beneficiaries.

ARTICLE 2 – DESCRIPTION OF THE OFFER

The My Hôtes Olympique package includes:

- Five (5) nights of accommodation at Site DELTA.
- Five (5) full days of excursions and local discovery.
- Welcome and assistance throughout the stay.
- Services organised according to the programme agreed with the client or partner organisation.

The stay may be offered as a reward to amateur sports teams, competition winners, trophy recipients or beneficiaries accompanied by relatives.

ARTICLE 3 – PRICE

The reference price of the My Hôtes Olympique package is:

€3,520 per stay

The applicable price is the one stated in the accepted quotation or agreement. Additional services or changes are subject to prior information and, where required, the client's approval. VAT treatment is stated on the relevant invoice or quotation.

ARTICLE 4 – BOOKING AND PAYMENT

A booking becomes confirmed after acceptance of the quotation or agreement, receipt of the agreed payment or deposit, and written confirmation by My Hôtes Olympique.

A federation, club, association or other organisation may pay the package directly on behalf of the beneficiaries. Payment by a partner organisation does not exempt beneficiaries from complying with these terms.

ARTICLE 5 – CHOICE OF DATES

Beneficiaries may freely choose their stay dates, subject to Site DELTA availability, capacity, safety and organisational constraints, and any closure periods communicated at booking. Date flexibility does not guarantee availability on a particular date.

ARTICLE 6 – EXCURSIONS

Excursions are organised according to the agreed programme and may include cultural, tourist, heritage or leisure activities. Times, meeting points, transport, activities and subcontracted services are stated in the stay programme or other documents provided to beneficiaries. Activities may be changed when necessary for safety, weather, availability or operational reasons, with a suitable alternative where possible.

ARTICLE 7 – EMERGENCY REPATRIATION

7.1 Financial responsibility

If an exceptional event requires the emergency repatriation of a group or beneficiaries to the place of departure initially planned for the group, My Hôtes Olympique undertakes to cover the repatriation costs for which it is legally or contractually responsible, subject to applicable guarantees.

7.2 Transport

Repatriation may use road, rail, air or any other appropriate means of transport. The method, route and timing will be

selected according to urgency, safety, availability, time constraints, weather and the initial departure location.

7.3 Costs

Necessary transport costs falling within My Hôtes Olympique's responsibility will be covered in accordance with applicable law and contract. Personal expenses, unnecessary services or costs caused by a beneficiary's personal fault are not automatically covered.

7.4 Information

Beneficiaries or the partner organisation will be informed of the arrangements as soon as circumstances permit. Safety and protection of persons take priority.

ARTICLE 8 – EARLY DEPARTURE

8.1 If one or more beneficiaries leave before the scheduled end of the stay, My Hôtes Olympique may examine a possible refund for unused services, taking into account services consumed, services already committed and non-recoverable costs.

8.2 Calculation

Reference daily amount = Total amount of general services ÷ 5 days.

Theoretical remaining amount = Reference daily amount × Number of days remaining.

Example: €3,520 ÷ 5 = **€704 per reference day**. If 2 days remain: €704 × 2 = **€1,408 theoretical amount**.

This is a calculation basis, not an automatic refund guarantee. The actual refundable amount may be reduced by services consumed, committed or non-recoverable, in accordance with the contract and applicable law.

ARTICLE 9 – CANCELLATION

Cancellation conditions are specified in the quotation, agreement or booking contract. If My Hôtes Olympique cancels, clients' rights are determined by applicable law and contract. Where the stay qualifies as a package travel arrangement, the protective provisions of the French Tourism Code apply.

ARTICLE 10 – BENEFICIARIES' OBLIGATIONS

Beneficiaries must respect Site DELTA rules, safety instructions, schedules, meeting points, equipment and premises, and must report incidents or situations requiring assistance without delay. Conduct endangering persons or property may result in appropriate measures within the limits of the law.

ARTICLE 11 – LIABILITY

My Hôtes Olympique provides the services within its contractual scope in accordance with applicable law and is liable for damage for which it is legally responsible. Where services are provided by subcontractors, liability is determined by the contract and applicable regulations. Liability is excluded for foreign causes, force majeure or the beneficiary's fault, within legal limits.

ARTICLE 12 – INSURANCE AND SAFETY

My Hôtes Olympique will maintain the insurance and guarantees required by the regulations applicable to its activity. Beneficiaries are encouraged to obtain suitable personal insurance, including medical expenses and assistance.

ARTICLE 13 – ATOUT FRANCE

Where My Hôtes Olympique organises and sells combined accommodation and excursion services, the activity may fall under the French legal regime for travel and holiday operators. Depending on the exact activity, combination and legal status, registration with Atout France, financial security and professional civil liability insurance may be required.

My Hôtes Olympique must not market services requiring mandatory registration until the applicable regulatory requirements have been met.

Where applicable, commercial and contractual documents must state the Atout France registration number, financial

guarantor, professional liability insurer and legally responsible organiser.

ARTICLE 14 – PERSONAL DATA

Personal data collected for bookings, stay organisation and beneficiary management is processed in accordance with applicable law, including the GDPR, and used for booking, safety, communication and administration purposes.

ARTICLE 15 – COMPLAINTS

Complaints should be submitted in writing as soon as possible, stating the beneficiary or paying organisation, stay reference, dates, nature of the issue and supporting documents. My Hôtes Olympique will review complaints and respond within a reasonable period.

ARTICLE 16 – GOVERNING LAW AND DISPUTES

These terms are governed by French law, subject to mandatory consumer protections. The parties will first seek an amicable solution. Where required, information about the competent consumer mediator will be provided. Otherwise, disputes will be brought before the competent courts under applicable rules.

ARTICLE 17 – ACCEPTANCE

Booking or accepting a quotation or stay agreement means that the beneficiary or client has read and accepted these General Terms and Conditions of Sale, subject to mandatory legal provisions. Special terms in the quotation, agreement or stay contract prevail in case of conflict, within the limits permitted by law.

RESPONSIBLE PERSON – SIGNATURE AND DATE

Please tick the applicable box: ☐ Private individual responsible person ☐ Group responsible person

Full name of responsible person:

Group / team / organisation name (if applicable):

Address:

Telephone:

Email address:

Stay / booking reference:

I, the undersigned, acting as the private individual responsible person or group responsible person, declare that I have read and accepted these General Terms and Conditions of Sale for the relevant stay.

Place: _____ Date: _____

Signature of responsible person:

Organisation stamp, if applicable:



Important: this document is a working contractual template and should be reviewed and approved according to the actual legal status of My Hôtes Olympique and the regulations applicable to its activity before official distribution.